



## QUALITY POLICY

Safari Telecoms Limited is a leading global company providing world-class services in Transmission Tower Erection, Data Centre Design & Build, Drive Test, Fibre Network Rollout, Commissioning and Support Infrastructure in the Energy and Telecommunication Sector through the application of technology and high-quality human capital.

Our Vision is to be the ICT and Energy infrastructure provider of choice in all Africa and the world; The Company aims to achieve this by continuously monitoring and improving its processes and performance with respect to business efficiency, with the goal of providing a service which is ***“RIGHT THE FIRST TIME”***

The Quality Policy of Safari Telecoms Limited forms the framework for the setting of “SMART” quality objectives in alignment with the overall strategic business plan. Therefore, we are totally committed to maintaining a comprehensive quality operation, based on the management principles and requirements of the current version of the quality management standard ISO 9001(2015).

Safari Telecoms Limited seeks to meet the need and exceed customer expectations through a fully professional, planned but flexible approach, and by the correct completion of all orders on time at an agreed price and through the operation of our Quality Systems, we are committed to ensuring that we comply fully with all contractual obligations by:

- Performing planned quality related activities under controlled conditions
- Providing services that are to the requisite standard/specification
- Putting the needs of the customer and project first
- Observing appropriate legislation and regulations
- Investing in training and new technology
- Fully meeting all agreed requirements.

The Top Management remains accountable for the effectiveness of the Quality System and for leading, supporting and encouraging the Quality & Project Management Team, other staff and subcontractors to contribute to its effectiveness. This does not remove the requirement for all staff and subcontractors to be responsible for the quality of their own work at all times.

To measure our success at fulfilling our quality objectives, Safari Telecoms Limited shall:

- Ensure effective monitoring and audit of all new customer Projects in accordance with our internal and contractual requirements, and (where required) report audit findings to the customer
- Carry out regular business and quality reviews, both internally and with our customers in accordance with their requirements
- Maintain contact with our customers throughout the project to ensure immediate response to issues and corrective action requirements.

The Top Management shall also formally review this Policy and its objectives for quality together with our operational processes and feedback at its Quality Management Review Meetings, held on a minimum of an annual basis in accordance with the requirements of the



ISO 9001 (2015) standard. The Quality Policy shall be communicated to all relevant interested parties as appropriate.

**Bukola Oguntominyi**

Managing Director

Quality Policy STL-TM-QP-01

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